

Policy 7.01 Plan and Progress Report

Timeframe: July 1, 2015 to June 30, 2016

Division of Child Support Region Three: Makah Nation

Annual Due Date: April 2 (Submit Regional Plan to the Assistant Secretary) and April 30 (submit Assistant Secretary's Plan to OIP).

Implementation Plan				Progress Report
(1) Goals/Objectives	(2) Activities	(3) Expected Outcome	(4) Lead Staff and Target Date	(5) Status Update for the Fiscal Year Starting Last July 1
Continue to provide child support services to Makah members. Provide information regarding our services to Makah tribal staff.	Child support cases of Makah members will be worked by Olympia Tribal Team members.	Services provided as appropriate.	Andy Ewing, Tribal Team Supervisor, 360-664-6927 Kathy Lake-Baker, Tribal Liaison, 360-664-6952 Other Olympia Tribal Team members when needed.	198 non-custodial parents have been identified as Makah Tribal members and they account for 404 cases. Total monthly support obligation owed monthly by Makah Tribal members= \$28379.82 Current support paid in September 2014= \$11491.19- 40.4% of total support obligation paid in September Arrears paid in September 2014= \$2292.48 44 of the 198 non-custodial parents (22%) made payments in September 2014
	Provide direct access to Olympia Tribal Team via dedicated toll free number 866-850-1496.	Makah members' calls are automatically routed to the Tribal Team.	The direct contact for Makah members is Kathy Lake-Baker, Tribal Liaison. Other tribal team members will take calls as needed.	Makah members' calls that come in to the Olympia Field Office are currently routed to Kathy Lake-Baker.
	Educating Makah Tribal community members and/or Community Services staff on child support related issues	The Division of Child Support wants to help the Makah community become aware of options available to them through DCS such as modifying child support obligation, debt write-offs and contacting DCS staff	Kathy Lake-Baker and other members of the Olympia Field Office's Tribal Team	The Olympia Tribal Team is committed to meeting with Makah tribal staff and DCS clients at least once every 3 months over the next year. The tribal team will be in contact with Makah Social Services staff to set up dates for visits and to ensure that the Makah community is aware of upcoming visits

		The Division of Child Support is willing to train Makah Community Services staff on basic child support issues so they can provide some basic guidance to community members with child support issues	Kathy Lake-Baker and other members of the Olympia Field Office's Tribal Team	DCS is aware there may be Tribal members that would be comfortable discussing child support related issues with Makah Community Services staff rather than with a Support Enforcement Officer. Therefore the Division of Child Support extends an invitation to meet with Makah Tribe's staff for the purpose of educating staff about relevant child support issues
	Ensure communication with Makah Tribe for information sharing, joint planning and problem solving.	Completed meeting with Makah Tribal Staff to discuss our 7.01 plan.	Andy Ewing, Tribal Team Supervisor & Kathy Lake-Baker, Tribal Liaison	A 7.01 meeting was held October 30, 2014
	Identify needs of American Indian clients & communities and whether current programs and policies meet these needs	Completed outreach efforts by making presentation to staff, meeting with clients or participating in the Makah Health Fair.	Upon invitation, by Kathy Lake-Baker, Tribal Liaison, Andy Ewing, Tribal Team Supervisor, or other Tribal Team members as needed.	<p>Kathy Lake-Baker and Ann Bailie participated in the Makah Health Fair on September 13, 2013</p> <p>Kathy Lake-Baker, Stephanie Silberlicht and Lisa Vasquez visited the Makah reservation for the purpose of meeting with clients and Social Services staff May 28, 2014</p> <p>Kathy Lake-Baker and Lisa Vasquez participated in the Makah Health Fair on October 24, 2014</p> <p>The Olympia FO tribal team is committed to improving our service to the Makah Tribe and so suggestions and feedback are always welcome</p>